



CMU

IT LIFE

HANDBOOK

FOR CHIANG MAI UNIVERSITY STUDENT

คำนำ

The “CMU IT Life” Handbook for Chiang Mai University students is prepared to introduce the IT services of Chiang Mai University. It is provided by the Information Technology Service Center (ITSC) to support online learning, information search, software license services, ITSC Corner, wireless network (Jumbo Net) and other related IT services. It also provides systems and services that will benefit students throughout their study in Chiang Mai University.

The Information Technology Service Center as the main information technology service provider of the university. It would be appreciated that this “CMU IT Life” guide will benefit students in using IT on campus and to support student learning. If you need more details or help with the use of information technology then you can contact or visit the One Stop Service Room, 1st Floor, Information Technology Service Center, Chiang Mai University email: itsc@cmu.ac.th or call either 053-943827 or 053-943828 during office hours. (08.30 am – 04.30 pm Mon-Fri)

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CMU IT Account

<https://account.cmu.ac.th/>

The CMU IT account is an important thing to use the related of CMU IT services which ready to support teaching and learning that including living in Chiang Mai University for more convenience.



Office 365



CMU Mail (Microsoft Office 365)

<https://www.office.com>

The Office365 service is a software package that supports teaching and learning. Comes with a suite of software from the Microsoft Cloud. This system supports collaboration, including the e-mail system, appointments using the calendar or document storage, and OneDrive. It can be used in conjunction with various university Information systems.

The Office 365 services available for students are as follows:

1. 50 GB of storage space in the Mailbox that sends or receives messages and files with no more than 25 MB attachments at a time.
2. Storage space in the Cloud Storage (OneDrive) of 1 TB.
3. All the applications in all the Office 365 packages are available.
4. These can be used with portable devices such as Smart Phones and Tablets.

OneDrive



Support work anywhere, anytime with the cloud storage, that can store files, documents, photos, and can share with friends from any devices with over 1 TB of storage (1,000GB) with standardized security. Therefore, secure from external attacks.

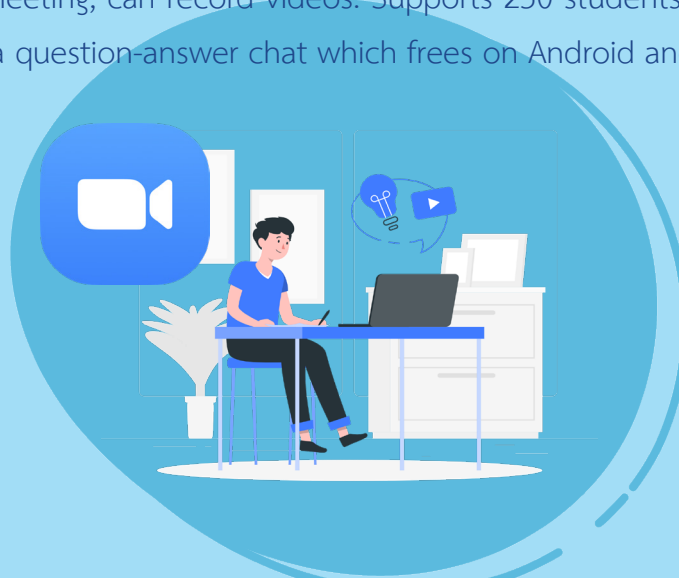
Microsoft Teams

A completed communication and collaboration platform that lets you chat, video call, share files, and edit documents with friends in real-time even the different places you can create for online meetings, share slides, links, and files. As well as able to protect privacy by blurring the background while meeting. The software package provided in o365 is the perfect tool for work and collaboration.



Zoom

Zoom is designed for online meetings anywhere, anytime, which can create an audio or HD video conference. Supports multiple screens sharing at the same time, with an automatic switching system to display the speaker image also during the meeting, can record videos. Supports 250 students on each meeting, including function vote or made a question-answer chat which frees on Android and iOS.





Jumbo Net

<https://jumbo.cmu.ac.th>

The wireless network service for Chiang Mai University student services over 5,900 access points throughout Chiang Mai University. It is divided into 2 networks named according to the frequency range, @JumboPlus (2.4GHz), and @ JumboPlus5GHz (5.0GHz). These can be accessed by using the Chiang Mai University IT account (CMU Account) only once. After the first connection, the device will connect automatically and can be used with a maximum of 10 devices simultaneously.

Learn how to manage devices and profile settings for all devices at <https://jumbo.cmu.ac.th>

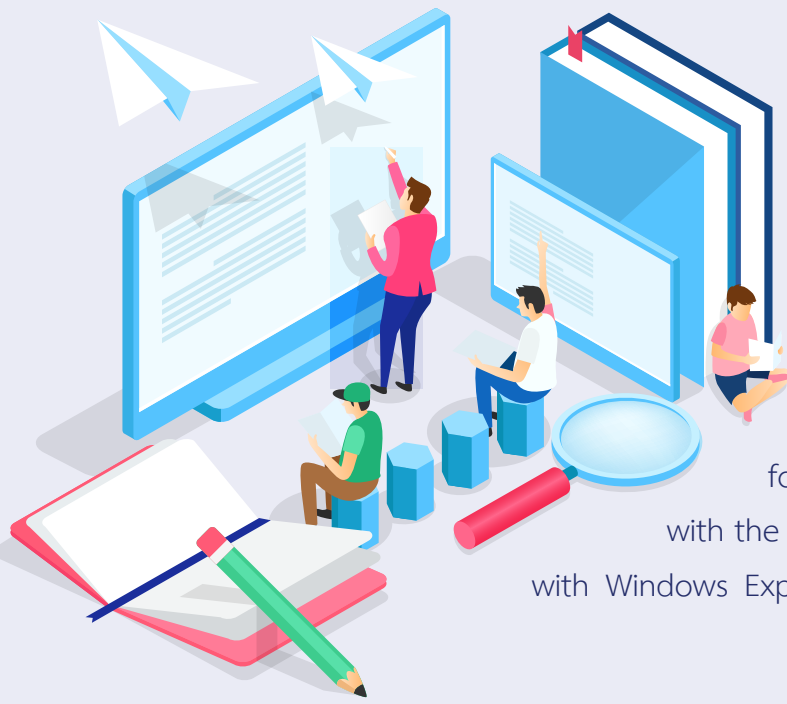
CMU VPN

<http://vpn.cmu.ac.th/>

The virtual private network service of

Chiang Mai University can be used anywhere to search the research database, library articles, and the on-line teaching system. The VPN connection must be verified by your Chiang Mai University IT Account (CMU Account) every time before connection.

** In the case of using the campus network, such as the internal Chiang Mai University wireless network Jumbo Net, you do not need to connect to a VPN because the university resources are already accessible.



Personal Web Hosting

<https://myweb.cmu.ac.th>

The personal website hosting service is 500 MB for students, and it supports the use of web pages with the HTML language. Website uploading can be done with Windows Explorer. Use your Chiang Mai University account (CMU IT Account) for access.

CMU Web Hosting

<https://webhosting.cmu.ac.th/>

This provides service website storage for clubs and research groups at Chiang Mai University.

The website service includes:

- 10 GB website storage space
- Upload files via FTP (if not use the university network, requires a VPN connection before being able to use FTP)
- The website works with Docker Container using Docker Image

Manage the database through the MySQL client from the university network only.

Website: <https://webhosting.cmu.ac.th/>



Azure Dev Tools for Teaching

<https://azureforeducation.microsoft.com/devtools>

This is an excellent service from Microsoft that allows Chiang Mai University students to download Microsoft software (licenses) through the website for themselves. There is an advanced service with a small fee. You can access the system by using your CMU IT Account and must use the university network University.



WELCOME

Download the developer tools you need to build your projects in the cloud and choose from the learning paths below to grow your Azure skills.

GET SOFTWARE



**Visual Studio
Enterprise 2017**



**Windows Server
2019**



Visual Studio Code



**SQL Server 2017
Enterprise**



VIEW ALL

CMU Anti-Virus

<https://antivirus.cmu.ac.th/>

Installing Anti-Virus is another option for securing information....The Information Technology Service Center offers anti-virus software licenses for Chiang Mai University students that can be download for

free! This software has effective threat detection and real time security, it is easy to install and use.

For more information, call 0-5394-3827





<https://sis.cmu.ac.th>

The Chiang Mai University Student Information System is a student personal information system. It consists of student information and supports the student development system in various areas, such as showing personnel e-Resume, the activity transcript, the student activity system, an advisor appointment system, also the university scholarship system, Student Loan Fund scholarship which student can apply for a scholarship through the system, and also have online student club president election system.

This website is a center of news related to students such as activities news and recruitment in Job Search system. Including the assessment support systems such as Teacher Assessment, Course evaluation, Self-Assessment through the “Wad Phlang Ci” System (Depression survey), students can do a survey once a month and the survey results will be treated as confidential which is the way that the CMU SIS will help in taking care of the students.

Int the current situation of Virus-Corona 2019 (COVID-19), the CMU SIS is another channel that students can request, such as registration for free mobile internet, registration for relief assistance from the situation of virus-corona 2019 (COVID-19)





CMU e-Learning

<https://elearning.cmu.ac.th>

The CMU e-Learning KC-Moodle, the University's online learning system, offers over 2,100 online courses and more than 200 online lessons. The CMU e-Learning KC-Moodle has the following services:

1. CMU e-Learning KC-Moodle

The teaching and learning management system of Chiang Mai University supports the use of more than 1,000 persons at the same time. Teachers can use to manage teaching and learning in a variety of ways, such as being a learning source for students, assignment, and creating tests, etc. Details can be found at <https://elearning.cmu.ac.th> or Students who require to access the service at https://elearning.cmu.ac.th/free_online/service.php.

2. Online English

The CMU Online English is a free online English language learning system by own self. It includes Blended Learning, Lanna Culture in Context of English and English in Modern World, and provides student services. Accessible by using your CMU IT Account and sign in to study online. The system consists of English learning materials to practice speaking, listening, reading, writing, and structure skills. Students and anyone interested can study at the web site following <https://onlineenglish.cmu.ac.th/>



3. CMU Pocket Trip

An application for learning English vocabulary at Chiang Mai University, such as landmarks in Chiang Mai University. It uses GPS and AR technology to create a fun activity to help students know the varied places of Chiang Mai University, including the importance of each location and the correct English name. Students can download this application at the iOS and Android stores.





ITSC Corner & CMU learning Space

ITSC Corner is a place to support information technology learning for students and also provides 1,090 computers in ITSC Corner. The ITSC Corner Head Quarter is located in front of the library, and a total of 45 small centers are scattered throughout faculties and student dormitories, in order to meet the University’s development policy to be a digital university and facilitate students self-study.

The CMU learning space is designed for students and supports all applications. It includes a study area, a conference table, a corner to relax, and a private space for work. An environment is appropriate for learning and relaxation. The design focuses on simplicity and comfort for working. In addition to finding inspiration in new places, the opportunity to meet and have new friends.



Open from 08.30 am – 11.00 pm. (Monday-Saturday)
and 08.30 am - 06.00 pm. (Sunday)

One Stop Services

The service center provides advice and solutions for the IT services that the university provides. For example, provide the CMU IT Account service , , issuing the registration codes and giving advice onconnecting devices such as smartphones, notebooks, and tablets to wireless networks. It provides advice on using computers and information technology at Chiang Mai University can be contact at

1. One stop services, 1st floor, Information Technology Service Center
Phone number 053-943827 or 053-943828
e-mail: onestop@cmu.ac.th
2. Rajanagarindra Building, M floor, Faculty of Medicine



Pearson VUE Authorised Test Centre

The Information Technology Service Centre, Chiang Mai University, together with Pearson VUE Co. Ltd., opened an International Knowledge Standards Test Centre called the Pearson VUE Authorized Test Centre, to be an information technology testing center for interested people in Chiang Mai and nearby provinces. Those who pass the exam will receive a certificate and qualify as a specialist in the field of leading information technology products worldwide as listed at http://network.cmu.ac.th/testing_center.

Working days and hours:

Monday / Wednesday / Friday, 9:00 am - 5:00 pm

For more information, please call 053-941779

Email: network@cmu.ac.th



CMU Channel

CMU Channel provides information broadcasting services in education, knowledge, CMU news, and outstanding studentwork by using modern information technology to support thorough distribution channel for both the university and community.

Web Sites

This provide interesting information, which is available through several websites. These have been designed and developed according to international standards and excellent website design principles. It is attractive and easy to use for university staff,students and the community, and consists of 3 websites as follows:

Chiang Mai University

<https://www.cmu.ac.th/>

This is a website that collects and publishes important information about the University. It includes news, curriculum, teaching, research, and activities for students, staff and others. It is the way to provide information for staff, students and the general public to be kept well informed.



Information Technology Service Center

<http://itsc.cmu.ac.th>

The Information Technology Service Center website presents University IT Services. It is ready to facilitate university life for students, along with the interesting IT training courses.

Lanna Corner Website

<http://lannacorner.net>

This website provides interesting information to support and promote arts and culture and the history of Chiang Mai and North of Thailand for those interested in receiving general information.

